

FOR IMMEDIATE RELEASE

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## Copper State Bolt & Nut Teams with OSG for Expedited Print and Mail Services

**ENGLEWOOD**, **NJ** – **March 11**, **2015** –OSG Billing Services (OSG), a leading provider of outsourced billing and statement services and customer communication management, announced today that it will provide complete print and mail billing as well as e-statement solutions to Copper State Bolt & Nut, headquartered in Phoenix, Arizona.

"At Copper State Bolt & Nut, meeting our customer's needs is of paramount importance to us. We were looking for a new billing partner who could offer our customers reliable and faster delivery of their invoices and statements," said Carl Spackman, Director of Finance. "We chose OSG because we were very impressed with their knowledge of the industry and with their superior suite of services. It was also very appealing to us that their Western Production Facility is right next door in Tempe."

David M. Smith, OSG Director of Statement Services, said, "We're looking forward to working together with Copper State Bolt & Nut. We will be redesigning their transactional documents into customer communication tools using OSG's proven marketing strategies. We'll also be creating and hosting an online electronic bill presentment portal for them. We're excited about the opportunities presented through this partnership. Our business solutions will provide bottom-line benefits for Copper State Bolt & Nut through a redesign of their documents using full-color messaging."

## About OSG

OSG is a next-generation business technology partner providing integrated multi-channel print and electronic solutions through a state-of-the-art processing environment. OSG offers comprehensive and flexible solutions including electronic billing and statement services, document printing and mailing and a suite of forward-thinking marketing campaigns. Progressive communication technologies enable OSG's clients to transform their customer interactions to drive revenue, reduce costs and strengthen relationships. Visit www.osgbilling.com or call 1-888-EASY BILL to learn more.

## About Copper State Bolt & Nut

Copper State Bolt & Nut Co. has proudly served the southwestern U.S. since 1972. Founded with six employees in a 6,000 square foot warehouse, the company now supports more than 15,000 customers through 450 employees in 21 locations. Rooted in the principles of quality and customer service, Copper State provides a wide product offering of fasteners, construction products, industrial supplies, power tools & accessories, fluid sealing products, customer specific kits, and specially manufactured items. Our products and services support customers in the mining, construction, steel fabrication, renewable energy, railroad, municipality, OEM/MRO, fluid sealing, and wholesale/retail industry sectors. In every one of our locations Copper State is proud to support the very smallest of customers, the very largest of customers, and everyone in between. Visit www.copperstate.com or call 800.603.6887 to learn more.

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A Partnership That Delivers